



QUADRO COMMUNICATIONS MANAGER



Enhanced Telecom Capabilities for Small & Medium Businesses

Flexibility and efficiency are key for businesses in this increasingly competitive world. Business users can now take even greater advantage of the benefits and operational flexibility of voice over Internet protocol (VoIP) telephony.

Epygi's Quadro Communications Manager (QCM) is a feature-rich application designed for business people who travel and personal assistants in small and medium sized organizations, including home office and teleworkers. Integrating with the company's host Quadro IP-PBX, the Communications Manager enhances its power and flexibility.

Adaptable communications for the travelling user

The travelling user can place and receive phone calls directly through their desktop or laptop PC regardless of whether they are in the office or on the road. A user can set their phone number in the office as their remote extension. This means that, when the QCM is registered with the company's host Quadro, the softphone on their laptop automatically takes over from the local extension.

Users can call through the host Quadro, receive calls remotely, check their voice mails, and make 3-way calls. The QCM also lists the office Quadro's extensions, the user's Outlook contact list and speed dials, enabling them to click-to-dial from their laptop or PC.

Enriched capabilities for the personal assistant or receptionist

For the personal assistant, the QCM provides improved monitoring facilities. By selecting 'extensions to watch' they can see who is connected and who is on or off the hook with their phone. This enables them to intercept active ringing and queued calls on the 'watched' extensions. They can also save time by using click-to-dial from their Outlook contact database.

All this increases the efficiency of communication within the organization as the user can decide on the most effective way to contact a colleague based on their communication status.



State-of-the-art telecoms at a fraction of the traditional price

The Quadro Communications Manager is an excellent example of the increased functionality that an IP based office telephone system can provide over traditional PBXs; functionality that up to now has only been available for much larger corporations and business locations. The simplified setup and tight integration with the Quadro IP-PBX enables the QCM to increase significantly the efficiency and productivity of its users. This facilitates managers of offices with less than 60 phone extensions to provide their organization with state-of-the-art telecom systems at a fraction of the enterprise price.

All new Quadro IP-PBXs now come with a copy of the Communications Manager fully installed. Current users should arrange for their Epygi reseller to download a FREE, 45-day test copy of the QCM Softphone for them from Epygi's Reseller portal. Additional copies can be bought in packs of 4 and 10 licences. It is compatible with Quadro software releases 3.1.x and above.

Epygi Technology Ltd

Based in Plano, Texas, Epygi designs and manufactures the Quadro range of feature-packed IP-PBXs, high capacity VoIP gateways and cost-saving conference servers. Its compact, stand-alone equipment gives secure, reliable, economical performance. With its global network of distributors and resellers, and over 200 employees worldwide, Epygi is ideally positioned to help small, medium and multisite organizations improve their telecommunications, wherever they are. (www.epygi.com)

Technical Specification

System Requirements

The following system specifications are the minimum required for the proper operation of the QCM:

- MS Win 2000 or higher, including Windows XP operating systems. DirectX 9.o.x.
- 10 MB free space on hard drive.
- 50 MB RAM.
- Headset or USB phone.
- Internet connection.

Installation

Before starting the installation of the QCM, ensure no previous versions are currently running.

To install the QCM, run the executable file "setup.exe" and follow the instructions of the Quadro Communications Manager Setup wizard.

On the last page of the wizard, select the Launch Quadro Communications Manager checkbox to launch the QCM immediately. Later you can launch the QCM by running its executable file "QCM.exe" that is by default installed in the C:\Program Files\Epygi Technologies\QCM directory. You may also launch the QCM by clicking on its shortcut in the Start-up menu (by default Epygi Technologies\Quadro Communications Manager), or by double-clicking on its icon on the desktop, or by clicking on its quick launch icon.



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