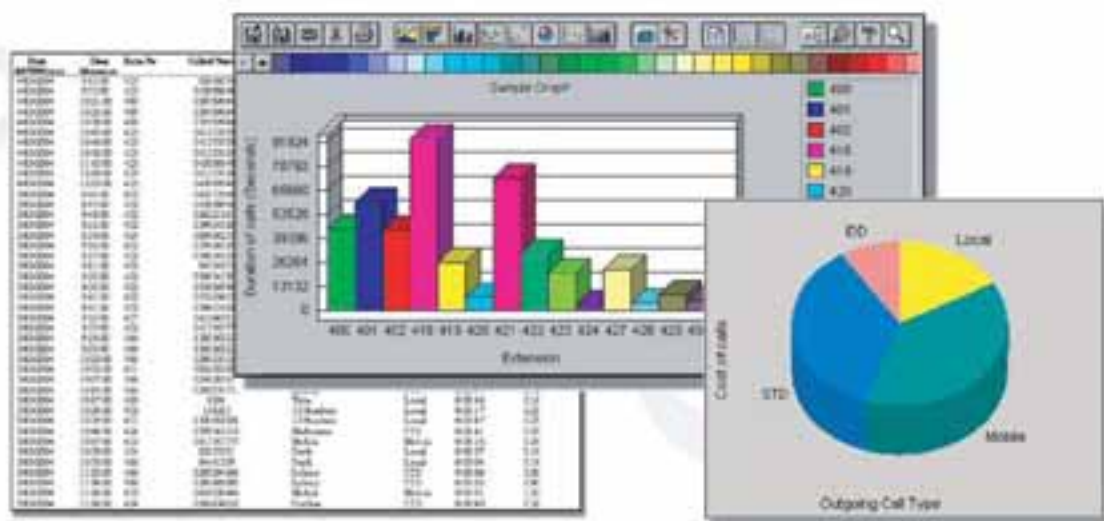


**PhoneControl Prestige** is the multi-award winning Call Accounting & Telephone Information Management System for reporting on multiple PABX' or VoIP-based telephone systems. The PhoneControl Prestige system allows you to monitor the performance, analyse the usage and calculate the cost of your telephone traffic, based on the call detail information generated by your telephone system. PhoneControl Prestige supports all available PABX and VoIP-based telephone systems.

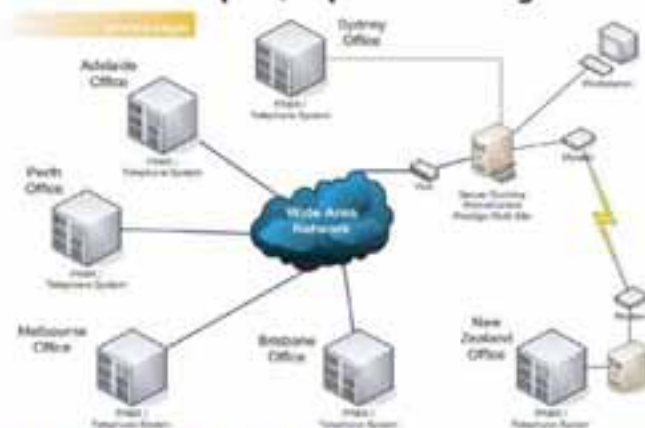


### New and even more powerful modules ...

PhoneControl Prestige comes with unsurpassed call accounting features, including a new powerful report generator and an even more powerful LDAP / Active Directory compatible database for designing company telephone Directories with virtually unlimited freedom to import, export and design.

### Multi-Site Capability

PhoneControl Prestige allows reporting on multiple sites across the country or even the world from a central location. No matter what brand or type of telephone systems are installed. At the remote sites, a call data collection buffer, or a complete PhoneControl system can be installed to allow local reporting.



### Why you should use a PhoneControl Prestige multi-site system

PhoneControl Prestige multi-site is the ideal tool to monitor the performance of your telephone systems, to identify any unused or surplus capacity and to ensure you have sufficient incoming and outgoing telephone lines available. With the PhoneControl system you will be able to analyse telephone usage. You will see who is making all the expensive and long phone calls. Simply announcing you are monitoring telephone calls will create awareness about call behavior and reduce excessive and non-business related telephone calls significantly. PhoneControl users save an average of 15% on their phone bill. You will be able to calculate and disperse the cost of all telephone activities, including the cost of the infrastructure over the members of your organisation.

# PHONECONTROL

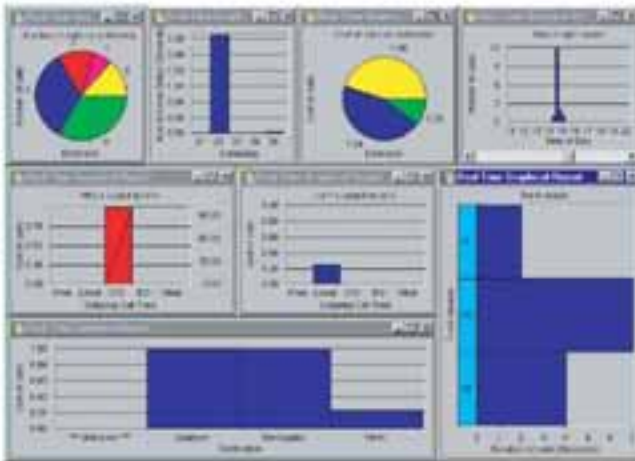




# Prestige

## Real Time Graphical Reports

This option gives you Real Time Graphical Output on what's happening on your telephone system right now or at any point in time. Several Real Time Graphs can be displayed on a screen simultaneously providing optimum system management and analysis. You are able to view what's happening in your sales department at the same time as you are monitoring average time to answer on the telephone switch. A further screen could display traffic usage and the number of telephone calls across your trunk groups.



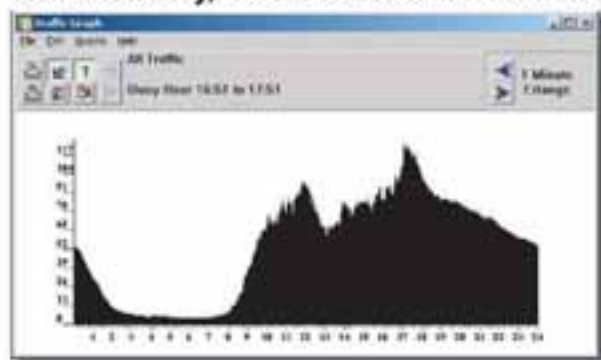
## Call Dispersion

This facility gives you a graphical representation of where calls are being made to across the globe and, if incoming call information is available, where calls are being received from. Simply zoom in on a country or region and click on a destination to view a detailed display of the volume, cost and duration of traffic for that destination.



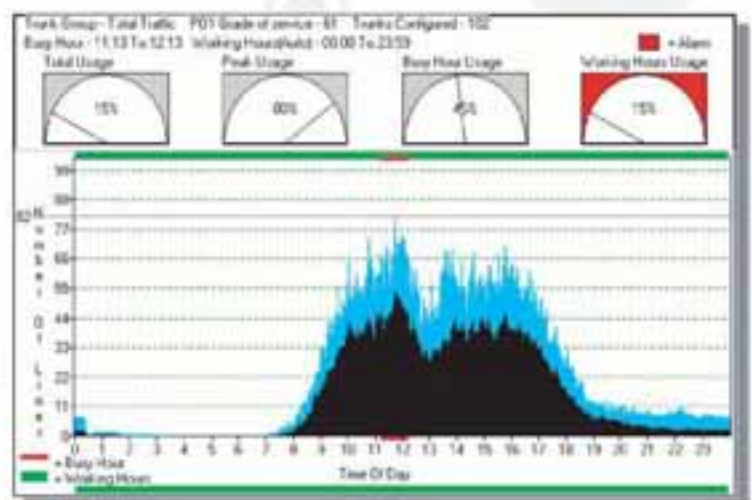
## Traffic Analysis

The Traffic Analysis facility produces histogram-style graphical reports on telephone line usage and efficiency, useful to measure customer service availability and for trunk analysis



The Advanced Traffic Report shows both the average and peak usage, calculates the busy hour and Working hours, and comes with user-definable thresholds to raise alarms in case usage exceeds the defined thresholds. The traffic analyser option generates an overview with potential capacity problems and recommendations for the number of trunks to maintain a PO1 grade of service, in an HTML format report.

Separate graphs can be produced for peak time and average usage on your telephone system, defined by grade of service, allowing you to make accurate decisions on the number of telephone lines required within a trunk group by a department or the company as a whole.



## Account Code Analysis

If your business requires call costing by customer account codes, PhoneControl Prestige allows you to allocate calls against individual account codes and add surcharges, (fixed or based on the duration of the call), provided your telephone system is capable of generating account codes.

	N of Call Cost	Surcharges	Cost Per Second (S)
Incoming	0	0.25	0
Free	0	0.25	0
Local	100	0.25	0.01
STD	100	0.25	0.005
Mobile	100	0.25	0.01
800	100	0.25	0.015

## Automating PhoneControl Prestige

The PhoneControl Prestige Task Master is used to schedule tasks such as the automatic generation of reports and maintenance or back-up activities to take place during times of minimum activity. All activities can be scheduled to automatically take place at pre-set intervals or times and dates.

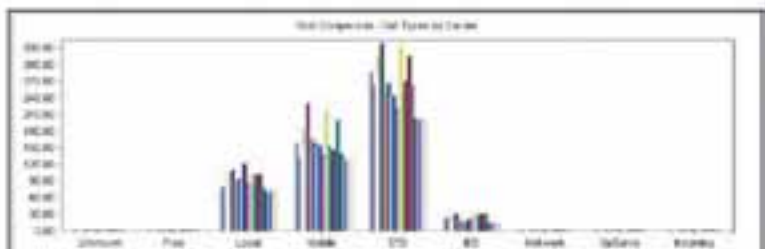
Welcome to the Scheduling Wizard!

This wizard will help you automate tasks using Windows Scheduler. The first part requires you to select the program that is launched to run the task, the second deals with when the task is scheduled to run, and finally, the wizard will ask for specific files and/or parameters required to carry out the automated task.

Please enter a description for this task, and choose the program to be run

Description:

Application:



## Cost Comparator

The PhoneControl Prestige Cost Comparator allows you to analyse your call data against the rates of different carriers, whether you use them or not, allowing you to identify which carrier(s) it would be most beneficial to use. This is a particularly useful tool for negotiating carrier rates without the need for a costly consultant.

Carrier	Free	Local	Mobile	STD	800	800net	Optima	Incoming
2netnet	0.00	0.25	0.25	0.01	0.01	0.01	0.01	0.01
Free	0.00	0.00	0.25	0.01	0.01	0.01	0.01	0.01
Local	0.00	0.00	0.25	0.01	0.01	0.01	0.01	0.01
Mobile	0.00	0.00	0.25	0.01	0.01	0.01	0.01	0.01
STD	0.00	0.00	0.25	0.01	0.01	0.01	0.01	0.01
800	0.00	0.00	0.25	0.01	0.01	0.01	0.01	0.01
800net	0.00	0.00	0.25	0.01	0.01	0.01	0.01	0.01
Optima	0.00	0.00	0.25	0.01	0.01	0.01	0.01	0.01
800net	0.00	0.00	0.25	0.01	0.01	0.01	0.01	0.01

## Maintenance and Support

A Maintenance and Support agreement offers PhoneControl users many advantages and enhances the value of the PhoneControl system for your organisation. A Maintenance and Support agreement ensures that your PhoneControl solution stays actual, you will be entitled to free software updates when new versions become available, you will be able to down-load the latest standard carrier tariff tables, number plan updates and charge point modifications required for accurate reporting. Plus, should you have any questions or require any assistance with any aspect of your PhoneControl system, you will be entitled to FREE and priority access to our friendly and qualified technical support department. A standard Maintenance and Support agreement will offer you all of the above between 9-5 during working days. An additional Service Level Agreement is available for out-of-office-hours support, for extended hours or even 24/7 support. A PhoneControl Service level agreement provides on site support with a certified PhoneControl engineer for an agreed number of hours per month, this will guarantee an up to date and correct functioning PhoneControl system at all times.

# Prestige



## PhoneControl Prestige Call Reporting Software

*for the*

**Quadro**<sup>®</sup>  
IP-PBX Family

*by*

 **epygi**<sup>®</sup>



*Quadrom32x IP-PBX*

## Contact Alloy

Distributors of

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